

## Singles Day: What you need to know about the world's biggest retail event

# Singles Day originated in 1993 in China – in response to Valentine's Day and as a celebration

of being single. It is also known as the 'Double 11' shopping festival and takes place on 11 November – a date chosen for its likeness to 'bare sticks', Chinese slang for bachelors.

Singles Day sales growth

\$53.8bn \$23bn \$30.8bn 2018

\$67.4bn \$29.1bn \$38.3bn 2019 Alibaba

\$41bn \$74.1bn 2020 JD.com

\$115.1bn

slower rate than in previous years, 2021 Singles Day sales reached a new record. \$139.1bn

Though sales grew at a

\$54.6bn \$84.5bn 2021

Source: CNBC

Friday and Cyber Monday combined, which had sales of \$19.6bn.<sup>1</sup> In 2021:

Having begun as an informal celebration, in 2021, Singles Day dwarfed figures for Black

1.16 billion packages were transported in China on 11 November alone<sup>2</sup>

400 million new products were offered to shoppers during

JD.com's 2021 Singles Day Grand Promotion<sup>5</sup>



million shoppers participated in

900

Alibaba's Singles Day sales<sup>3</sup> 471 million active

shoppers engaged with the social e-commerce platform, Pinduoduo⁴

### Online shopping holiday dominated by mobile consumption China's claim to the world's biggest online shopping day should not come as a huge surprise. The country is well on its way towards becoming a cashless society, alongside a rapid expansion in mobile payments.

The emergence of mobile payments technology has seen innovative apps come to the fore, such as WeChat Pay (Tencent Holdings) – a platform aiming to make transactions easier for Chinese consumers.

828 million people participated in the



using mobile devices – a figure which exceeds the

population of Europe<sup>7</sup>

Sales on 2021's 27x 29,000 Singles Day spiked overseas brands



e-commerce

platform, Tmall<sup>8</sup>



in Italy

68% in Spain

80%

**57%** in France

Source: Criteo, 2021. Note:

last week in October 2021

comparison to average from the

percentages derived in

## Singles Day 2021

A sustainable Singles Day

500,000 11.35 million products with official recyclable packages were used by JD.com<sup>10</sup> **Green Product** Certification were offered<sup>8</sup>

Since last year, Singles Day has shifted to focus more on sustainability and inclusiveness – as

consumers, and businesses, are becoming more environmentally-conscious.

#### 60,000 pickup stations, run by Alibaba's logistics arm, Cainiao, provided package

helped reduce

18,000 tonnes of carbon emissions compared to the 2020 event<sup>3</sup> Singles Day 2022

recycling services, which



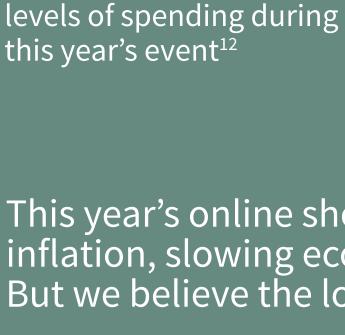
#### tonnes of carbon dioxide emissions were eliminated through the use of electric

26,000

systems<sup>10</sup>

\$15.6m worth of vouchers were issued by Tmall to incentivise 'environmentally-friendly' lifestyles<sup>11</sup>

vehicles and solar power



of Chinese consumers

expressed that they plan

to sustain or increase their



suggested they would

use three or more retail



of Chinese shoppers consult

various online and offline

"Online shopping holidays like Singles Day are perfectly suited

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(7) Singles' Day in China - statistics & facts | Statista

**AXA Investment Managers** (2) China: number of packages on Singles' Day 2021 | Statista (3) Alibaba's 11.11 Just Set a Record, But It's Looking Beyond Numbers | Alizila (4) China: number of active online shoppers on Singles' Day by platform 2021 | Statista (5) JD Releases New Product Report and Targets to Offer 400 Million New Products in Upcoming Singles Day Grand Promotion - JD Corporate Blog (6) China: number of mobile internet users 2021 | Statista

(11) Singles' Day, World's Biggest Shopping Event, Faces Headwind | Time (12) China's Singles Day 2022: Loyalty's a Better Goal than RMB 1 Trillion Sales | Bain & Company (13) Future of Digital Innovation in China - McKinsey

(10) JD.com Posts over RMB 349.1 Billion Yuan Transaction Volume for Singles Day Grand Promotion 2021 - JD Corporate Blog

quick delivery times.

Jeremy Gleeson, CFA

(8) Alibaba 2021 11.11 Global Shopping Festival Delivers Steady Growth-Alibaba Group

(9) Behind JD's Sales Record of 349.1 Billion Yuan: New, Intangible and Global - JD Corporate Blog

retailers in the coming months."

Digital Economy strategy manager

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